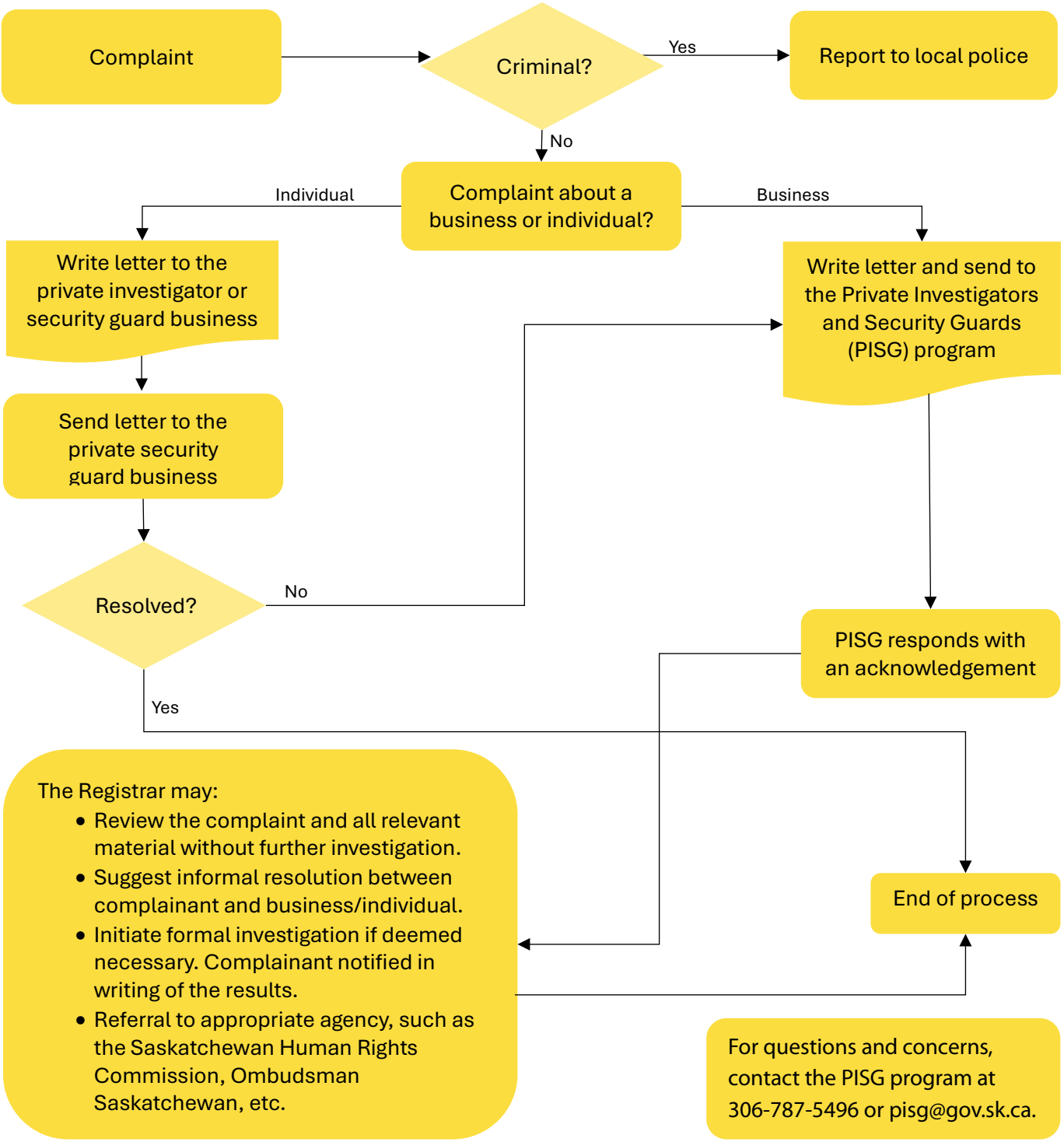Complaints about a Private Investigator or Security Guard Service